

**INFINITY
PROTECTIVE
SECURITY
SERVICES**

TM



COMPREHENSIVE FACILITY MANAGEMENT SOLUTIONS

When we take over facility management of your site, we aim to provide 360 degrees of comprehensive solutions, so you don't have to bother dealing with multiple vendors, and can rest assured that there is one agency spearheading and overseeing all requirements and parameters to ensure nothing is missed.....

Delivering a single window IFM concept across verticals

DELIVERING PERFECTION IN SERVICE STANDARDS ACROSS INDUSTRIES

In today's competitive world, we realise the only commitment that works, is to deliver the absolute best. As service providers, that has been our endeavour from our very first day. And after 2 years in this business, it has grown from just a tagline, to being something at the very core of our DNA. As a testament to that, we have gotten certifications, such as the ISO 9001:2015 Quality Management Systems Certification. We have provided state of the art equipments at all the sites where we operate, and ensured that our workers are thoroughly trained in the use of these equipments- which is why we have an impeccable safety record of less than 0.2 incidents per million (10 lak) working hours at our sites, We also ensure we are 100% compliant and up to date with the various government statutory requirements, to ensure that is not something you have to every worry about.



COMPANY PROFILE

WHO WE ARE

Infinity Protective Security Services is a fast growing professionally managed leading Services Provider, providing a broad range of people and support services across the country, through bespoke offerings. IPSS trained professionals guard human and capital assets of customers of different sectors such as corporate, manufacturing, hospitality, retail, infrastructure, e-commerce, and residential, among others.

What separates us from the others is our relentless commitment to constantly deliver world class solutions. While others talk, we listen; we ask questions, we understand your risks and work together with you to control and seamlessly mitigate any potential loss to revenue, profitability and damage to brand.

The key to our success is our understanding of our customers and their business. We, then help our customers to assess current and future risks correctly, delivering total security solutions that are tailored specifically for your needs.

Our expertise is our differentiator. Our company is guided in all aspects by our Advisory Board which comprises former Directors General of Police, Secretaries to the Government of India and decorated officers of the Indian Army. Our facility/security experts have decades of experience in planning and implementing excellent security procedures and protocols to secure some of the most critical infrastructure and highly threatened individuals of the country.

Our Services

Delivering a single window IFM concept across verticals



On-Premise Security

On Premise security covers various sites such as Housing Societies, Schools, Industries, Malls, Retail LStores, Hotels, Restaurants, Commercial Establishments & Bank. Depending on the site, guards are trained in specific Operating Procedures to ensure security & services.



Housekeeping Services

Our housekeeping team is skilled in the requirements that range as per sites from housing societies, malls, offices, to even hospitals. We also provide regular deep cleaning services, external facade cleaning, and all allied equipment required for housekeeping.



Cash Management and Transport

We offer secure cash management and transport within Mumbai. Our fleet of armoured vehicles are manned by armed guards, are GPS enabled and have CCTVs installed with live streaming to ensure you have complete visibility throughout



Armed/Unarmed HVT Protection

Ex-defense Personnel officers are hired, thoroughly vetted, and thoroughly trained to provide protection to high value targets such as VIPs and celebrities, as well as for children. We also have armed female guards for protection of women



Multi Skilled Technicians, Operators

We have highly qualified Multi Skilled Technicians(MSTs) that can be deployed to take care of all your equipments preventive maintenance as well as problem solving. Our team of computer operators and pick/pack/dispatch staff serve as the core backbone for warehousing.



Security devices and Products

We have tied up with leading Manufacturers to provide the highest quality and most reliable security equipments, to X-Ray machines CCTV Cameras, access control Systems, Explosive / Narcotic detectors etc.



Mr. Sandeep Nikam
Director
M.:+91 9307346623

Sandeep Nikam has a Vast experience of almost 13 Years in the core G4S & is associated with I.P.S.S as Director, Having hands. on experience right from Business Development Operations, & Man Management with aproven track record in G4S. He is a go-getter & plays vital role in Strategic Planning & Operators. A Passionate professional with demonstrated success in delivering results, optimizing business effciency along with main focus being client retention & Satisfaction.



Mr. Manoj K. Patil
Director
M.:+91 8390151444

Manoj Patil a Post graduate degree holder is associated with I.P.S.S as a Director with in depth Knowledge of Finance, Technology & dynamic leader whose energy helps organization to achieve great heights Manoj is instrumental in establishing strong Client Liasoning & Customer Relationship Management.



Mr. Nitin A. Jadhav
Director
M.:+91 7447574888

Nitin Jadhav has vast experience of almost 5years in the core sumit group & is associated with I.P.S.S as a Director, Having hands on experience right from Business Development Operations, & Man Management with a proven track record in sumit group. He is go-getter & plays vital role in Strategic Planning & Operations. A passionate professional with demonstrated success in delivering results, optimizing business efficiency along with main focus being Client Retention & Satisfaction.



Mr. Shantanu H. Kapsikar
CEO
M.: +91 9209983893

C.E.O. Shantanu Kapsikar he also started his carrier as P.S.I. Maharashtra Police personal from basic and with his personal interest acquired deep knowledge in Police department & hispotential achieved such growth in security field. He also as vast experience behind himin security



THE TRAINING



Arjun H. Jadhav
Mob.: 9890819221
(Training Officer)

(BSF Military) of Home Affairs, Defence Govt. of India in 25 years as a post of Head constable rank and also secure a position as a Security **Training Officer** in I.P.S.S, Pune since 2020 utilizing my in depth knowledge of Security protocols and regulations, and my ability to provide comprehensive training and guidance to the security team to ensure the highest level of safety and security for all stakeholders.

Responsible for creating and implementing a training program in compliance with all applicable policies and procedures. Must utilize available resources to increase officer proficiency and oversee the professional development of security personnel.

On Job Training

On Job Training involves a comprehensive course that covers most of the training required to handle day to day situations. Some of the concepts that are thoroughly ingrained in our guards are :

- ▶ Roles and Responsibilities
- ▶ Team structure and Reporting
- ▶ Escalation Matrix
- ▶ Gate and Access Management
- ▶ Entry and Exit Documentation and Record Keeping
- ▶ On Post and On Patrol Duties
- ▶ Personnel Searching
- ▶ Vehicle Searching
- ▶ Working with a Canine Unit
- ▶ Courtesy, Etiquette and Appropriate Responses
- ▶ Handling of various equipments
- ▶ Presentation-neatness of uniform
- ▶ Liaisoning with Police and other Govt. Agencies

Our extreme emphasis on training is something we're very proud of.

Most IFM agencies offer very basic levels of training. Just enough for competence, but not enough for excellence. We believe otherwise, and push hard for in-depth, holistic training, lasting up to 20 days per personnel - so that when they come out of our training academy, they are very well versed in all aspects of security and housekeeping management, and we are confident of giving you the best Service.

Housekeeping Training

The key areas covered under training for our housekeeping staff are :

- ▶ Assessing Cleanliness Standards and SOPs
- ▶ Establishing Team Responsibilities
- ▶ Maintaining Inventory Levels
- ▶ Escalation Matrix
- ▶ Update daily job cards with work done
- ▶ Maintain Health and Safety (H&S) Standards
- ▶ Effective Usage of Barricades to restrict access
- ▶ Thorough training in fire protocols as per site
- ▶ Situation Management
- ▶ Guest Etiquette and interaction
- ▶ External glass facade cleaning
- ▶ Tagging and highlighting safety hazards
- ▶ Gardening as per requirements

Fire/Evac/First Aid /CPR

It is critically important for security guards to be well versed with Fire Safety, Evacuation Drills and Basic First Aid. As part of this, they are trained in:

- ▶ Fire Safety Drills
- ▶ Fire Managements
- ▶ Usage of various fire fighting equipment
- ▶ Evacuation Drills
- ▶ Usage of Evacuation equipment like PA systems
- ▶ Emergency Scene Management
- ▶ Basic CPR
- ▶ Using a First Aid Kit
- ▶ Calling an Ambulance
- ▶ Working with Fire Fighters, Paramedics and other such authorised personnel as per the situation

Equipment Handling

We provide our guards with deployment specific equipment, and they are well trained in the usage of all such security equipment. As part of the standard deployment package, the guards are equipped with :

- ▶ Security Whistle
- ▶ Notepad and Pen
- ▶ Baton
- ▶ Pepper Spray
- ▶ Flashlight
- ▶ Walkie Talkie

Additionally, they are also trained in the usage and operation of security equipments Like :

- ▶ Hand Held Metal Detectors
- ▶ Door Frame Metal Detectors
- ▶ X-Ray Machines
- ▶ Explosive / Toxic Chemical Detectors

Behavioral Skills

Soft skills are extremely essential for security guards to possess, because they are often the first point of interaction of any company / premise with the public.

Some of the core concepts that are covered in our behavioral skills training include :

- ▶ Polite Communication
- ▶ Effectively calming aggressive people
- ▶ Professional Body Language
- ▶ Maintaining eye Contact
- ▶ Following Company Code of Ethics
- ▶ Maintaining Honesty and Integrity

Our Partial Client List



Get in touch.

Please do get in touch with us through any of the below means we'd love to discuss how we can work together, and provide you with complete peace of mind when it comes to securing anything that is valuable to you

INFINITY PROTECTIVE SECURITY SERVICES

020-25661288

+91 9730470914

info@ipssorg.com

www.ipssorg.com

Kunal Icon, Shopping Complex, Kunal Icons Road, Shop No. 13, Pimple Soudagar, Pune-411 027.

